

Quality- and Environmental Policy

Obligation of the General Manager

The **vemm tec Messtechnik GmbH** will mandatory comply with the requirements of the European Guidelines as they are: 2014/32/EU MID, 2014/68/EU PED, 2014/34 EU ATEX and IECEx. Our integrated and certified Quality- and Environmental Management System (QEMS) in according with DIN EN ISO 9001 und 14001 is supporting us in these tasks.

Customer satisfaction is our most important objective

Our customers set the standard for the quality of our high-grade measurement instruments. The demands on our products and services, as its evaluation are significant and incentive. They are adequately considered in our quality objectives and goals. The cooperation with our customers is geared towards long-term relationships, taking into account their wishes and the market development. A transparent and open communication with our customers, partners and suppliers are the basis for a trustful cooperation. Collectively we grow with the challenges and success. This way we sustainably secure the future of **vemm tec Messtechnik GmbH** and our jobs.

Quality is our engagement and leadership task

The maintenance of the high quality of our products is the cornerstone of the sustainable success of **vemm tec Messtechnik GmbH**. The Managing Director takes personal responsibility and determines the quality and environmental policy and the strategic quality and environmental goals and objectives. He commits to supply the required resources for maintenance and improvement of our integrated QEMS. This effort is supported by the Quality and Environmental Manager. The entire management team of **vemm tec Messtechnik GmbH** is engaged in the realization of the quality and environmental policy and objectives. Employees are encouraged to an improved quality and environmental awareness and to consider careful use of resources, enhance cooperation and think beyond the departments. The management team leads by example.

Employee competence is our key

Our employees are the most valuable asset of our company. They are qualified and responsible and reliable decision makers who follow highest standards with regard to their own performance. The motivation and competence of our employees is the base for reaching our (quality) objectives. Therefore, our employees are actively involved in the formulation and realization of our QEMS and its continuous improvement. The quality awareness is stimulated through targeted educational programs.

Process development and improvement

Working and thinking in processes allows us to improve the internal sequences and processes of **vemm tec Messtechnik GmbH**, to recognize interactions and to define quality indicators and key measures in order to have a measurable process performance. We are a continuously learning organization. We use the feedback of our internal and external customers for our continuous improvement process. The results from the monitoring and analysis form the base for our decisions.

Environmental protection and efficiency

We are aware that all activities inside **vemm tec Messtechnik GmbH**, direct or indirect, have an impact on the environment. The thrifty use of resources like energy raw- and auxiliary materials and equipment, in all aspects, are an important foundation in our company policy. This positively impacts our economical balances and also serves the protection of the environment. We actively want to reduce waste and emissions. A significant part of our electrical energy is generated by our rooftop solar panels.

„We build safe precision! “

Potsdam, 1/11/2019



MD Karst van Dellen